

Introduction

By using our services through the eBay marketplace, you consent to our use of information that is collected or submitted as described in this online privacy policy. We may change or add to this privacy policy so we encourage you to review it periodically. To help you track changes we will include a history of material changes at the end of this privacy policy. This history will begin as of March, 2008 and will include the date that the privacy policy was last updated and a description of any changes that were made.

This privacy policy will define the information that we collect, how we may share that information, as well as, how we protect that information, our website and others.

Guest information that we may collect:

Information that you give us

When you give information to us, we may store that information in our secure databases. For example, we collect information you give to us when you place an order, register with us, contact us via e-mail or phone or sign up for services such as Newsletters. This information may include: Your name, mailing address, e-mail address, phone number & credit card number. This information may also include any other details you provide to us, such as but not limited to, the information you submit about other people. For example, the name, address and phone number of a gift recipient.

With regards to our services through the eBay marketplace, we will never request your password, credit card information or other personal information through email. This practice, called "phishing", is a scam designed to steal your personal information. If you receive an email that looks like it is from us asking you for your personal information, do not respond. However, to identify you in email correspondence, we do request your eBay ID and the item number of the product you're writing about. Additionally, if you have not replied to our previous request for your contact number for our shipping company, we will request one through email. For further information, please see the section below titled "Warning about fraudulent emails".

Information from other sources

We may receive information about you from other sources. This may help us improve the personalization of our service to you by providing better product recommendations or special offers that we think will interest you.

Guest information we may share:

Sharing with law enforcement

Information that you provide to us through the eBay marketplace may be disclosed when we believe disclosure is appropriate to comply with the law; to enforce or apply our Store Policies and other agreements; or to protect the rights, property or safety of our services, our users or others.

Sharing with service providers

Our website may also share information with companies that provide support services to us (such as shipping companies) or that help us market our products and services. These companies may need information about you in order to perform their functions. These companies are not authorized to use the information we share with them for any other purpose. The information we share with these service providers is limited to your name, address & phone number (including the address of your gift recipient as necessary).

Sharing with other companies

Your information will not be shared with other companies that are not part of Things Sought After.

How we protect your information, our website and others:

Any information that you previously submitted to us through our secure website or by phone will be treated as confidential as outlined in our online privacy policy that can be found on our website.

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Protecting children

We are committed to protecting children's privacy on the Internet and we comply fully with the Children's Online Privacy Protection Act (COPPA). We do not knowingly collect personally identifiable information from children under the age of 13. If a child has provided our website with personally identifiable information, we ask that a parent or guardian [contact us](#) and we will delete the information about the child from our files.

Warning about fraudulent emails

"Phishing" is a scam designed to steal your personal information. If you receive an email that looks like it is from us asking you for your personal information do not respond to it. Instead, forward the message to CustomerService@ThingsSoughtAfter.com and we will reply to your message regarding the authenticity of the original request as quickly as possible. We will never request your credit card information through email, nor will we ever request your eBay password or send you a link to log into your eBay account. However, upon making a purchase, eBay does send automatic notifications to your email address, some of which contain a "Pay Now" button. This button will take you to a login page where you will have to enter your user name & password. We recommend that you avoid clicking on any links such as these and open a new browser window and log into your "My eBay" account through eBay's recommended procedure. Then, navigate to your "Won" items section and click on the item you won. There you will see another "Pay Now" button which is safe to click on and will allow you to complete your payment.

Safe shopping guarantee

When purchasing our items through the eBay marketplace, your choices for making a secure payment are numerous. For example, we offer one of the safest payment methods available to you – an offline phone payment. Using this option, you can call us via our toll free number (which you can request by [clicking here](#)) and make your payment with you Visa, MasterCard or Discover Card. For your protection, always use a private environment when reading your credit card number over the phone. Rest assured, our security measures are designed to prevent anyone from stealing and using your credit card number. In addition, consumer protection laws protect you against the unauthorized use of your credit card. Under the Fair Credit Billing Act, if your credit card is used without your authorization, your liability for those fraudulent charges cannot exceed \$50. So, if someone steals your credit card or your credit card number, your liability is limited to \$50 no matter how much the thief charges to your account. If your credit card provider does hold you liable for any part of this \$50, we will cover the entire liability for you, up to the full \$50. We will cover this liability only if the unauthorized use of your credit card resulted through no fault of your own, from purchases made from Things Sought After when a credit card payment is made over the phone. In the event of unauthorized use of your credit card, you must notify your credit card provider in accordance with its reporting rules and procedures.

For more payment options, please see our [Payment Policy](#). In order to view the document, you will need Adobe Reader 8.1 or higher which can be obtained for free by [clicking here](#). Regarding other payment options such as PayPal, please refer to their policies for more information on how you are protected when using their services.